



# RAND WATER

HEAD OFFICE

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## **MEDIA STATEMENT**

### **‘PLANNED MAINTENANCE WILL NOT RESULT IN TOTAL CUT OFF’**

Rand Water has noted with great concern the media reports purporting total water cuts in the Gauteng Province because of the planned tie-in from 15-17 November 2021. A planned tie-in is by no means a total cut-off of water supply.

The term ‘shutdown’ is a technical phrase which has been used over the years to describe a section of the system that may/will be affected by maintenance. Therefore, the use of this phrase is industry norm and well accepted within the water sector. During this period, water will be flowing into the system although this will be in reduced quantities and pressure. Rand Water has issued a 21-days’ notice to the affected customers as some areas may experience water supply shortages.

Rand Water would like to urge consumers to continue using water sparingly.

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